



**The Palestinian Center for Democracy and
Conflict Resolution PCDCR
The Annual Administrative Report 2018**

The Annual Administrative Report

**The Palestinian Center for Democracy and Conflict
Resolution**

PCDCR

2018



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About PCDCR:

PCDCR is a non-governmental, non-profit organization founded in August 1998 through the effort of a group of young Palestinians seeking to form a Palestinian model that promotes democracy concepts and conflict resolution alternatives.

PCDCR's Vision:

PCDCR aspires to a free, democratic society that respects human rights, achieves social justice and enforce the rule of law.

PCDCR's Message:

In light of the its vision and values, PCDCR promotes the principles of democracy and human rights in general and vulnerable groups in particular, as well as strengthening tolerance, civil peace, justice, accountability and gender equality, in addition to reinforcing good governance, transparency and integrity. PCDCR also contributes to filling the gap in the provision of services lacking by vulnerable and marginalized groups at the psychological, social and legal levels.

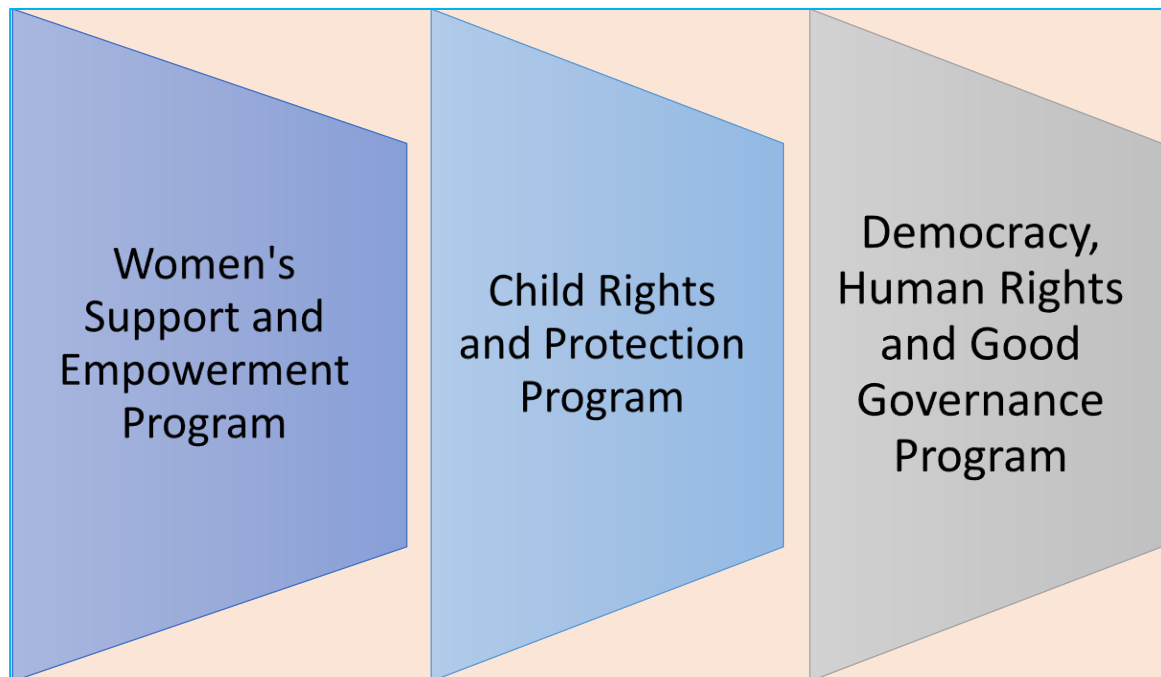
PCDCR's goals:

- ❖ Contributing to the development of the democratic process and strengthening human rights aspects in Palestine.
- ❖ Contributing to the establishment of a safe and supportive protective environment for children in Palestine.
- ❖ Contributing to the protection and empowerment of women's rights.
- ❖ Strengthening the capacity and sustainability of PCDCR.



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PCDCR's three main programs:





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Democracy, Human Rights and Good Governance Program

This program promotes education, democratic human rights practices, values and concepts and enhances good governance through integrity and transparency, as well as promoting the participation of young people and women in life, access to a culture of dialogue and acceptance of others within the democratic process under the rule of law.



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Democracy, Human Rights and Good Governance Program

The overall goal:

By the end of 2018, contributing to the development of the democratic process and strengthening the human rights aspects in Palestine through the following strategies:

Strategy 1:

Increasing community awareness sessions on democratic concepts, values and practices.

Activities:

Implementation of (30) awareness-raising sessions on the Property, Land and Urban Planning Law.

Strategy 2:

Defending citizens' rights through the development and application of legislation and public policies.

Activities:

1. 100 cases of social and domestic disputes are referred annually from Sharia and statutory courts to PCDCR for appropriate intervention (including mediation and arbitration).
2. The amendment of at least one law/ or its regulations to reach the rights of women and children in line with international agreements.

Strategy 3:

Building the capacity of activists, groups and institutions.

Activities:

1. Training of (35) female workers at the Women's Correction and Rehabilitation Centre (law enforcement agencies) in the governorates of the Gaza Strip on how to enforce the law and the mechanisms of dealing with female inmates.
2. Training of (170) law enforcement personnel in the Gaza Strip governorates on how to enforce the law and the mechanisms for dealing with children in conflict with the law.
3. Training of (60) employees of three partner municipalities (Al-Nasr, Al-Msadar, Abasan Al-Jadida) and active CBOs in these areas on the legal mechanisms for withholding citizens' land when the Municipality implements an urban project, as well as citizens' compensation mechanisms.
4. Providing training and volunteering opportunities for university students and graduates from different specialties.



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Strategy 4:

Promoting community participation in defending their rights.

Activities:

1. Implementing 4 advocacy campaigns for the rights of young people (where the ratio of young females is no less than 50%), where the ratio of young participants in planning and campaigning represents 80% of the participants.
2. The formation of public bodies for youth councils.
3. Holding (27) of the preparatory meetings.

Strategy 5:

Promoting law enforcement and social justice for the most vulnerable groups.

Activities:

1. Changing at least three procedural issues for marginalized groups.
2. Providing (180) legal advice on property, land and urban planning.
3. Provision of (530) legal support and representation for about (100) juveniles in conflict with the law.

Strategy 6:

Promoting social accountability to improve the performance of public institutions.

Activities:

1. Implementing (6) training courses benefiting (80) people from youth groups in the Gaza Strip and the West Bank on the concepts of citizenship, community participation and lobbying and advocacy campaigns.
2. Conducting training courses to improve advocacy and communication skills.
3. Implementation of (6) training courses benefiting (80) people from youth groups in the Gaza Strip and the West Bank on the concepts and tools of social accountability.
4. Implementation of (207) informational meetings on social accountability and its tools for school and university students and marginalized groups.
5. Implementation of awareness-raising sessions for partner municipalities' staff, members of local councils, and members and staff of civil society organizations on the concept of social accountability and its tools.
6. Training of (47) staff members of 4 municipalities in the Gaza Strip on the concepts and tools of social accountability.
7. Training of (100) CBOs' staff members on social accountability and its tools.



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Strategy 7:

Promoting dialogue between political bodies and enhancing social peace.

Activities:

1. Implementation of (5) public hearings in partner municipalities.
2. Implementation of (3) public meetings with officials and decision-makers in partner municipalities.
3. Forming (23) accountability committees out of 28 accountability and transparency committees.

Strategy 8:

Conducting and disseminating research, studies and surveys ... etc., as well as facilitating access to information.

Activities:

1. Printing and distributing (1,500) copies of a brochure containing some legal information on the subject of urban planning.
2. Preparing the Citizen Charter as one of the accountability tools in three partner municipalities.



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Children's Rights and Protection Program

The overall goal:

By the end of 2018, contributing to creating a safe, supportive and protective environment for children in Palestine through the following strategies:

Strategy 1:

Improving children's health through psychosocial interventions.

Activities:

1. Providing individual counselling services for 350 children (250 males, 100 females) from all governorates of the Gaza Strip.
2. Implementing five open days targeting 5,000 schoolchildren in the Gaza Strip to strengthen their relationship with their teachers.
3. Referring more than 100 cases with real protection concerns (50% of whom are children) monitored during systematic interviews with information providers in marginalized areas of the Gaza Strip.

Strategy 2:

Raising children's and caregivers' awareness of protection against violence and abuse.

Activities:

1. Participation of (1,620) children (850 males, 770 females) in (108) awareness sessions on the dangers of sexual harassment against children in the Gaza Strip.
2. Participation of (1260) parents/guardians (1200 males/60 females) in awareness workshops on positive upbringing in daily life.
3. Implementation of (5) initiatives for children in which (300) children of both genders participated to express the issues facing them and demand their rights.
4. Raising awareness of (112) parents/guardians, who are considered the closest to their children, where parents/guardians were targeted through educational sessions



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conducted by intellectuals trained on an educational guide where (5) groups, each group consisting of (20) parents/guardians receiving (4) educational sessions, were implemented in the West Bank.

5. Implementation of (84) awareness-raising groups for the parents; (8) sessions for each group, targeting (1260) parents/guardians (60 males, 1200 females) in all governorates of the Gaza Strip through positive upbringing sessions in order to inform them of the proper social upbringing methods and how to use alternative methods of corporal punishment when dealing with their children.
6. Implementation of (5) awareness groups for teachers in private schools; (3) sessions per group, targeting (75) teachers, (40 males, 35 females) on positive discipline in schools.
7. Printing 1,000 copies of the educational brochure and distributing it to civil society organizations and parents to protect children from online sexual exploitation in the northern West Bank.
8. Designing and printing banners in the streets and main entrances in the governorates of northern West Bank.
9. Producing and broadcasting 3 radio spots and TV episodes in the West Bank aiming at raising awareness about the dangers of sexual exploitation.
10. Printing (1,000) media posters and distributing them to civil society organizations and NGOs to encourage children and their parents to seek help and access psychosocial and legal support services when needed.
11. Printing (2000) publications for teachers and students in schools on positive teaching methods in everyday life.
12. Formation of (5) children's committees consisting of (15) children, with a total number (75) children (37 males, 38 females) in the age group (12-15) years; trained for (5) days on advocacy, child rights, leadership and communication skills.
13. Implementation of (5) community initiatives, designed and implemented by children's committees and the Children's Council on related issues and concern for the protection of children and their needs in the Gaza Strip.



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14. Implementation of an advocacy campaign on the dangers of early marriage to boys and girls in 5 schools in the Gaza Strip.
15. Formation of the Children's Council (Children's Alliance) within the age group (12-17) to monitor and document child abuse in the Gaza Strip, and training them for 8 days on the concepts of democracy, citizenship, social accountability, advocacy campaigns, and communication skills.
16. Implementation of (12) follow-up meetings of the Children's Council to develop their skills on how to monitor and document child abuse.
17. Participation of more than 50 media professionals and journalists in the children's advocacy campaign to raise the community's awareness of the dangers of corporal punishment against children.

Strategy 3:

Effective response to children's emergency needs.

Activities:

1. Monitoring and documenting at least 40 incidents/month of various forms of abuse against children in the West Bank.
2. Formation of at least 5 teams (20 members each); well-organized and trained to effectively intervene in emergencies and crises in the West Bank.

Strategy 4:

Developing the capabilities of professionals and institutions working in the field of children.

Activities:

1. Empowering and capacity-building of the Child Protection Network's members in the Ministry of Social Development, numbered of 171 members in the West Bank.
2. Empowering and capacity-building of the law enforcement agencies and the Palestinian police, numbered 194 in the West Bank.
3. Empowering and capacity-building of the Ministry of Education's counselors, numbered (235) in the West Bank.
4. Training of (20) activists and social workers (5 males, 10 females) to be eligible for group guidance sessions for children, awareness sessions and awareness for parents.



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5. Establishing (5) support and follow-up committees in cooperation with (10) CBOs to follow up on cases of children who are subjected to sexual exploitation and provide appropriate intervention in the West Bank.
6. Improving professional, technical and institutional capabilities of child protection workers by at least 30% in the West Bank.
7. Training of (100) teachers from private schools in the Gaza Strip (60 males, 40 females) on methods of positive education and how to deal with children in the classroom.
8. Training of (20) people (10 males, 10 females) representing community-based committees supportive of children's protection on the topics of advocacy, management, leadership and communication mechanisms.
9. Training of (20) probation officers on monitoring and reporting mechanisms for violations of children's rights.

Strategy 5:

Effective participation in networks and alliances that meet children's needs and priorities.

Activities:

1. Forming (5) support and follow-up committees in cooperation with (10) CBOs to follow up on cases of children subjected to sexual exploitation and to provide appropriate intervention in the West Bank.
2. Holding (5) coordination meetings with local committees to work on improving the welfare of children and identifying their concerns in the Gaza Strip governorates.
3. Attending monthly meetings of Child Protection networks supervised by the Child & Family Unit at the Ministry of Social Development with active participation in the activities and events implemented by these networks.
4. Implementing meetings with the Ministry of Education and the Ministry of Social Development and signing joint work agreements in the West Bank.
5. Implementation of 4 meetings with the children committees within the "I Protect My Right" project to discuss the situation of child protection in the Gaza Strip and discuss the activities that will be implemented during 2018 and the suggestions to address the challenges and difficulties.



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6. Implementing 15 meetings with 275 committee children from the follow-up groups (male 690, female 585) in Gaza governorates, where 25 children participated in each meeting for two hours.

7. Effective use of the media to promote the components and activities of the advocacy plan.

Strategy 6:

Improving the social and legal environment of children with disabilities.

Activities:

1. Raising awareness of families and communities of children with disabilities with an increase of at least 40% in the West Bank.
2. Participation of (10) children with disabilities of both genders in the training of children's committees implemented in the five governorates where these children were integrated in awareness sessions and in the initiatives' design.
3. Providing psychosocial support to (20) children with disabilities of both genders through the implementation of joint group counseling sessions for non-disabled children and children with disabilities in the Gaza Strip.

Strategy 7:

Amending and activating legislation, policies and procedures related to children's rights and protection.

Activities:

1. Improving at least 2 policies and 2 related operational measures developed for the realization of children's rights in the West Bank.

Strategy 8:

Enforcing the culture of protecting children from sexual harassment and abuse.

Activities:

1. Empowering (122) boys and girls; (20) boys and (102) girls, to self-protection from sexual exploitation via the internet through activist groups and activators on a revitalization guide to protect children from online sexual exploitation. Each group consists of 20 children in the West Bank.
2. Implementing (108) children groups; (4) sessions per group targeting (1620) children (1710 males and 1620 females) to teach them how to protect themselves from sexual exploitation in the Gaza Strip and West Bank governorates.

Strategy 9:

Facilitating access to justice for child victims of violence.



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Activities:

1. PCDCR developed a legal memorandum with the Public Prosecution Office to receive complaints of violence against children in the Office of the Prosecutor and police stations in which every person, who has a national and moral interest, is entitled to report any violence leading to the pain and harm of the child, and was effective in protecting children from all forms of violence: physical, physical or sexual abuse, neglect or negligence, or any form of abuse or exploitation, and the elimination of discrimination and harassment of children with disabilities in the Gaza Strip.

Strategy 10:

Provide legal aid to children in conflict with the law.

Activities:

1. Providing legal support services to 200 children/year from 50% of females who benefited from legal support activities in the West Bank.
2. 100 working children benefit annually from the services provided in the West Bank.
3. In cooperation with Al Rabee' Institution for Juveniles, an initiative was implemented to raise juveniles' awareness of their rights. The initiative helped strengthen the participants' mental state as well; their inclusion in sports activities reduces their daily stress. Distributing sneakers to all participants, the winning team's trophy is the Cup and medals.

Strategy 11:

Conducting and publishing research, studies and surveys related to children.

Activities:

1. Conducting a child protection needs assessment study in 12 marginalized areas in the Gaza Strip, with participation of children in the age group (6-11) years, youth in the age group (12-17) years, parents, professionals and relevant personalities, through focus groups; each group consisting of (12) persons of both genders of children, youth or parents in the targeted areas, and (12) individual interviews with professionals and specialists.

The study aims to assess the current status of child protection issues and the availability of children's rights (protection from violence, ensuring access to schools, and how to address violent practices against children). The assessment focused on identifying and analyzing vulnerability factors affecting the protection system for children and children with disabilities, protection needs and priorities, child protection mechanisms and strategies, and the level of awareness among parents and teachers about positive parenting skills and practices to eliminate violence against children.

2. The number of reports on the main results of field surveys, POPs, research and studies is not less than 2 reports/year in the West Bank.



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3. Conducting a study on the problems facing children of prisoners and detainees in the West Bank. This study aims to shed light on the problems experienced by children of prisoners and detainees in rehabilitation centers in the Gaza Strip, by interviewing their families to learn about these problems and conflicts to design activities and programs that address these problems and mitigate the effects of the absence of the breadwinner from the family.
4. Conducting individual interviews with a sample of (156) prisoners and detainees who represent about 25% of the families that meet the requirements of the study (married women with children). According to statistics and reports issued by the General Administration of Rehabilitation Centers, the sample was selected using a simple random method during visits based on study requirements through qualified field researchers trained in rehabilitation centers.
5. Preparing 60 reports to monitor and document violations of children's rights in the Gaza Strip.
6. The number of periodic reports of violations of children's rights not less than 2 reports/year in the West Bank.
7. The number of visits to the site is not less than 100 visits/month in the West Bank.
8. Printing (1000) copies of the awareness-raising guide to protect children from sexual exploitation and distributing it to civil society organizations and parents/guardians.



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Women's Support and Empowerment Program

This program promotes the concept of gender equality and supports women's development to enable them to participate effectively in the decision-making process. Moreover, marginalized women are provided with psychological, social and legal support services. All this is accompanied by advocacy efforts to develop and amend legislation, laws, policies and executive actions that ensure and protect women's rights.



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Women's Support and Empowerment Program

The overall goal:

By the end of 2018, contributing to the protection and empowerment of women through the following strategies:

Strategy 1:

Raising public awareness of women's rights and protection.

Activities:

1. Raising public awareness among 696 community members about HLP issues throughout 30 workshops targeting (540 women - 153 men).

Raising public awareness among 2,304 community members (559 men, 1745 women) about local elections, social accountability and political participation in Palestine through the implementation of 90 workshops to raise public awareness about violence against women through 44 workshops targeting (677 women - 148 men).

2. Implementation of a public hearing carried out through the elected Youth Council on:

- Participation of women with special needs in municipalities and decision-making centers.
- Supporting women's rights through the "Quota".
- Political participation of women and young people in local government, especially those with special needs.
- Activating the democratic process in Palestinian universities and its impact on the political participation of young people.
- Activating the role of the Central Election Commission in activating the political participation of young people.
- Activating the role of young people and women in local bodies.

3. Conducting 1,500 awareness sessions to 500 battered women, each one of them received 3 sessions.

4. Conducting 900 awareness sessions for 300 men to raise awareness of the importance of women's role in society.

5. Conducting a participatory dialogue meeting targeting 12 women and 11 men.

Strategy 2:

Developing the capabilities of professionals and organizations working on women's issues.

Activities:



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1. A 25-hour training course targeting 88 young men and women in Gaza and the West Bank on debate skills, lobbying and advocacy campaigns, political participation, social accountability and gender.
2. Participation of young members of Youth Councils in several working papers on community and political participation of young people in addition to carrying out volunteer training at Al-Aqsa University with the presence of 25 trainees, targeting topics related to participation, accountability and advocacy.
3. Conducting a meeting of 7 civil society organizations in order to coordinate the implementation of the guidance points and train intellectuals on topics related to work and develop an action plan to solve problems and choose priorities.
4. Conducting a training on emergency response to gender-based violence targeting 28 male and female workers working in organizations that works in the field of women's issues.
5. Conducting a training on emergency response to gender-based violence targeting 30 male and female workers working in women's organizations.

Strategy 3:

Effective participation in networks and alliances that meet women's needs and priorities.

Activities:

1. Signing a document in the presence of the targeted municipalities to emphasize the need for women's and youth's political participation by a minimum of 40% in municipal neighborhood committees in the elections next year; the number of municipalities 40 municipalities.
- Signing a memorandum of understanding by Al Zahra Municipality to hold elections on the local youth council.
- Holding a preparatory meeting of representatives of civil society organizations.
2. Effective participation in dozens of media activities, including broadcasting TV and radio episodes on various satellite and local channels, as well as print media in Gaza to discuss social issues with a particular focus on women; their rights and how to access justice and protection.
3. Radio broadcasting – Tareeq Al Mahabba Radio, Nablus.
4. Conducting three sessions to present dramatic episodes to increase public understanding of women's rights and the importance of access to family courts.
5. Implementing media activities by producing and broadcasting 2 voxpops video, to increase public awareness of women's rights and the importance of access to family courts.



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Strategy 4:

Enhancing women's participation in social and political life.

Activities:

1. Holding of pilot elections to form a neighborhood committee in Al Zawayda, Al Siddiq Neighborhood, with commitment to the document signed by the municipalities, which aims to increase the political participation of women in local bodies by a minimum of 30%. After the implementation of the electoral process in all its practical procedures, 7 candidates won "4 men - 3 women".
2. Formation of a community social accountability committee in Kafr Jamal in Tulkarem and 8 candidates won "7 women, 1 men"; with a chairwoman leading the committee.
3. 15 community scorecards were implemented in 15 municipalities in the West Bank and Gaza Strip, where the main issue was the poor political participation of young people and women in local bodies. The problems were the lack of opportunities, the lack of participation in the preparation of the strategic plan and the municipal budget, the poor participation of the community and the absence of youth centers and councils in the region.
4. Forming 4 youth councils in the municipalities of "Al Fukhary, Al Maghazi, Nusseirat, Zawayda" by adhering to the document signed by the municipalities to increase the political participation of young people and women in local bodies, and women won the most votes and won the position of the President/Vice President of the Youth Council. The Council in Al Zahra worked on the implementation of many community initiatives based on participation, the most important of which was the imbalance of the year 2019.
 - Initiative: Drop of Blood = Life / Goal: organizing a healthy day with blood donation and measuring the blood sugar.
 - Initiative: Dutifulness is Our Duty Towards Them/ Goal: visiting the guests of the Al Wafa' Center for the Care of the Elderly to check on their health and raise their morale.
 - Initiative: Loving Citizen / Goal: thanking the employees of Al Zahra Municipality for their efforts in serving their citizens.
5. Conducting 5 dialogue meetings on the topics of political participation of women and youth in local bodies and municipalities, increasing the political participation of women in neighborhood committees to a minimum of 40% - the role of universities and the Central Election Commission in promoting the role of young people in political participation.
6. Implementation of 12 debates (8 internal - 4 external) in the West Bank and Gaza Strip on the following sayings: political division and its impact on the political participation of young people - international and supportive organizations support gender services well - non-governmental institutions contribute well to strengthening the role of young people in



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anti-gender-based violence - freedom of youth participation, right to expression and formation of youth debate clubs - youth political participation between rejection and acceptance - the importance of political participation - the effectiveness of political participation in the Palestinian society - the role of choice in mitigating the problems and conflicts facing women in the Palestinian society - the reality of political participation of young people and women in promoting democracy and social accountability - US President Donald Trump's decision on Jerusalem has contributed positively to the Palestinian cause.

7. Conducting 16 meetings bringing together youth teams as part of the "A Step Towards Change" project to form the youth coalition strategy.

8. Holding 15 meetings with mayors in the Gaza Strip and the West Bank to discuss the document on increasing the political participation of women and young people in neighborhood committees by a minimum of 40% and implementing events on social accountability and political participation.

Strategy 5:

Improving women's health through psychological and social interventions.

Activities:

1. Providing a group counseling service, provided to 70 women at various counseling points in Nablus.
2. Providing family forum service for separated and divorced couples to see their children by providing a safe place at PCDCR's Family Forum in the Gaza Strip and the West Bank.
3. Providing physiotherapy to 150 women victims of violence in the south, north and central Gaza Strip.
4. Providing family forum service to 100 battered women who have been deprived of resources, opportunities, services and watching their children.
5. Providing psychological support services through therapeutic groups to 121 women who have experienced psychological, physical and emotional violence.
6. Providing psychological support services through individual sessions to 83 women who have experienced psychological, physical and emotional violence and denial of resources and opportunities.
7. Providing social support services to 121 battered women.
8. Providing toll-free line service to facilitate the access of all women to the counselling service through the phone; 283 women and girls have benefited from the service.
9. Providing material assistance of equipment and tools to 210 elderly people and women with disabilities.



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Strategy 6:

Providing legal assistance to the most vulnerable groups of women.

Activities:

1. Providing legal support service to 475 people through legal counseling, mediation, arbitration or representation of women in court (250 legal support - 225 consultations).
2. Providing legal advice and proceedings to assist women on how to go to court to obtain their rights (34 women - 27 men).
3. Providing legal support to 101 women through legal advice.

Strategy 7:

Conducting and publishing research, studies and surveys on women's issues.

Activities:

1. Updating the database that was previously designed to document legal services provided to women in the field of property, housing and land.
2. Conducting an online poll on the PCDCR's Facebook page in order to raise public awareness of human rights and the importance of accessing family courts.
3. Designing/Producing brochure and posters (2250).