



**The Palestinian Center for Democracy and
Conflict Resolution PCDCR
The Annual Administrative Report 2020**

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**The Palestinian Center for Democracy and Conflict
Resolution**

PCDCR

2020



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Introduction:

Palestinian people live in a deteriorate political, social, and economic situations due to ongoing Israeli occupation, Palestinian political internal division and blockade on Gaza since 2007 along with the Israeli cascading military aggressions on Gaza as well as settlement expansion, confiscation of land and natural resources, displacement and the destruction of homes and ways of life, restrictions on movement and harassment at checkpoints, settler violence, etc in West Bank. All these circumstances are an incentive to PCDCR to strive for achieving a Palestinian decent life through promoting the principles of democracy and human rights in general and contributing to filling the gap in the provision of services to vulnerable and marginalized groups at the psychological, social and legal level. Recently, the COVID-19 and other global crises have exacerbated the people suffering and worsened life aspects as well as butting more pressure on us as a non-profit organization which serve Palestinian people especially with shrinking in the provided fund and support to Palestinian people. Regardless the mentioned circumstances and challenges, PCDCR is still continuing its work and providing the appropriate services to Palestinian people either in West Bank or in Gaza Strip and this report explains our implemented interventions and activities in 2020.

About PCDCR:

PCDCR is a non-governmental, non-profit organization founded in August 1998 through the effort of a group of young Palestinians seeking to form a Palestinian model that promotes democracy concepts and conflict resolution alternatives.

PCDCR's Vision:

PCDCR aspires to a free, democratic society that respects human rights, achieves social justice and enforce the rule of law.

PCDCR's Message:

In light of the its vision and values, PCDCR promotes the principles of democracy and human rights in general and vulnerable groups in particular, as well as strengthening tolerance, civil peace, justice, accountability and gender equality, in addition to reinforcing good governance, transparency and integrity. PCDCR also contributes to filling the gap in the provision of services lacking by vulnerable and marginalized groups at the psychological, social and legal levels.



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PCDCR's goals:

- ❖ Contributing to the development of the democratic process and strengthening human rights aspects in Palestine.
- ❖ Contributing to the establishment of a safe and supportive protective environment for children in Palestine.
- ❖ Contributing to the protection and empowerment of women's rights.
- ❖ Strengthening the capacity and sustainability of PCDCR.

PCDCR's BoDs' members:

Amal Abed Al Majeed Abu Rabea'a	Chairman
Ibrahim Ahmed Abu Rahma	Chairman Deputy
Jalal Abed Al Fatah Makharza	Secretary
Baker Zakaria Al Turkman	Member
Sa'eed Ahmed Al Maqadmah	Member
Zakia Maso'ud Al Jadbah	Member
Reema Abed Al Razeq Al Da'our	Member
Khawla Jamal Fadel Allah	Member

PCDCR's three main programs:

Democratization
and human
rights Program

Child rights
Protection
Program

Women's rights
protection and
empowerment
Program





Democratization and human rights program

This program promotes education, democratic human rights practices, values and concepts and enhances good governance through integrity and transparency, as well as promoting the participation of young people and women in life, access to a culture of dialogue and acceptance of others within the democratic process under the rule of law.

Democratization and human rights Program

The overall goal:

By the end of 2020, contributing to the development of the democratic process and strengthening the human rights aspects in Palestine through the following strategies:

Strategy 1:

Raise community awareness in democratic concepts, values and practices.

Activities:

1. Carrying out (40) awareness raising sessions on elections, importance of elections, neighborhoods' elections and social accountability concepts, targeting (1,000) people (500 males, 500 females) in GS.
2. Conducting (246) awareness raising sessions on social accountability and participation, targeting (6,226) people (2,042 males, 4,184 females) from vulnerable areas in cooperation with 7 targeted municipalities (Al Buriaj, Al Qarara, Absan Al Jadida, Khoza'a, El Naser, Rafah and El Shoka) in GS.
3. Implementing (5) workshops about social accountability and its tools, targeting (143) people (56 males, 87 females) in GS.
4. Organizing and implementing many activities and events with injured people within GMR in order to raise their awareness on their rights beyond injury as well as contribute to develop their psychosocial wellbeing as the following:
 - Carrying out (1,295) field visits targeted (1,238) (838 males, 57 females) injured people at their homes or in the hospitals in GS.
 - Implementing (14) groups of group counselling where each group consists of 9 sessions that targeted (168) people (156 males, 12 females).
 - Providing individual counselling services for (174) injured people within GMR (153 males, 21 females).
 - Providing family counselling services for (239) injured people within GMR (235 males, 4 females).



- Providing case management services for (137) injured person (130 males, 7 females) to determine their needs and provide them with appropriate service through referral system with other service providers.
- Implementing (43) groups of life skills targeted (516) people (472 males, 44 females) where each group consists of (6) sessions.
- Conducting (46) awareness raising groups on right to live and right to health targeted (690) people (310 males, 380 females) and each group consists of 2 sessions.
- Conducting (46) awareness raising groups on drugs addiction and social stigma targeted (690) people (610 males, 80 females) and each group consists of (2) sessions.

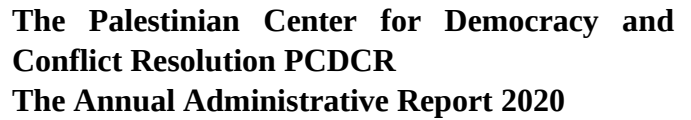
Strategy 2:

Provide democratic education through curriculums, training and media.

Activities:

1. Organizing (4) media sessions through the electronic media platform with participation of (90) people (25 males, 65 females), these sessions tackling issues and subjects related to hate speech in GS and WB.
2. Broadcasting (5) radio spots for (1,609) times regarding combating hate speech in GS and WB.
3. Producing and broadcasting (2) awareness raising video on hate speech in GS and WB.
4. Disseminate (40) posters within electronic media platform in GS and WB.
5. Preparing and disseminating a manual regarding hate speech and supporting freedom of speech in GS and WB.
6. Recording and disseminating (31) short-videos regarding influential persons and citizens who are urging to combat hate-speech in GS and WB.
7. Broadcasting (5) radio episodes on cash and in-kind assistance of Ministry of Social Development (MoSD) in GS and WB.





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Advocate for citizen rights through developing and enforcing public legislations and policies.

1. Preparing and issuing (2) policy papers to improve the cash and in-kind assistance services that provided by Ministry of Social Development (MoSD) in GS and WB.

Build the capacity of activists, groups and institutions.

1. Forming (7) social accountability clubs that consists of (45) qualified members to represent their vulnerable communities within using social accountability tools in (7) targeted areas (Al Buriaj, Al Qarara, Absan Al Jadida, Khoza'a, El Naser, Rafah and El Shoka) in GS.
2. Forming social accountability youth team that consists of graduates and volunteers to monitor and document hate-speech in GS and WB.

3. Carrying out (4) training groups regarding combating hate-speech in GS and WB that has targeted (64) persons (23 males, 41 females) as each training group has consisted of (25) training hours.
4. Electing (2) steering committees for social accountability, one in GS that consists of (12) members (6 males, 6 females) and the other in Hebron city in WB and consists of (12) members (8 males, 4 females).
5. Carrying out a training group that consists of (15) training hours and has targeted (27) trainees (10 males, 17 females) regarding advocacy concepts, digital advocacy, advocacy mechanisms and role of youth in advocacy in GS and WB.
6. Implementing a training group with (25) training hours that has targeted (15) employees (9 males, 6 females) of many municipalities in Hebron regarding social accountability concept, SA tools, debates and elections.
7. Implementing (2) training groups with (25) training hours per group, the training has targeted (45) members (15 males, 30 females) of SA committees in GS regarding TOT and moderation skills.
8. Conducting a training group with (25) training hours that has targeted (16) persons (11 males, 5 females) of municipalities' employees in GS regarding SA and social participation concepts.
9. Forming a national network for combating hate-speech that consists of (30) representatives of civil society organizations in GS and WB.
10. Conducting (2) training groups with (25) training hours per group that has targeted (30) persons (18 males, 12 females) of CSOs' representatives in GS and WB regarding role of civil society organization in combating and reducing hate-speech.



Strategy 5:

Play an active role in national and international networks and alliances.

Activities:

1. Participating in regular meetings of national committee for SA in GS and WB.
2. Participating in regular meetings of civil coalition for enhancing civil peace and rule of law.
3. Forming a steering committee including (15) members of social activists and decision makers to ease the implementation of “protective environment of hate-speech” project’s activities in GS and WB.

Strategy 6:

Enhance community participation in defending their rights.

Activities:

1. Reforming/rearranging the current SA youth groups in GS, Hebron and Nablus to include juveniles who benefited of social care institutions’ services affiliated with MoSD.
2. Activating the role of (7) SA and development committees which consist of representatives of vulnerable communities in (7) targeted municipalities (Al Buriaj, Al Qarara, Absan Al Jadida, Khoza’a, El Naser, Rafah and El Shoka) in GS.
3. Carrying out (24) social initiatives in (7) targeted municipalities (Al Buriaj, Al Qarara, Absan Al Jadida, Khoza’a, El Naser, Rafah and El Shoka) in GS based on assessed community needs and priorities by SA committees while these initiatives include (waiting stations and sheds, street lights for cross roads, waste containers, youth rehabilitation centers, rehabilitation of social halls, desalination plants, playgrounds, and streets’ landscaping).
4. Collaborating with the (7) formed SA committees in continuing their role of monitoring and following up the implementation of municipalities infrastructure projects in (7) targeted areas (Al Buriaj, Al Qarara, Absan Al Jadida, Khoza’a, El Naser, Rafah and El Shoka).
5. Designing a computerized complaints system to document citizens’ complaints regarding violations of hate-speech and freedom of speech in GS and WB.



6. Launching a digital campaign that collected (6,000) citizens' signature combating hate-speech and support freedom of speech and expression in GS and WB.
7. Organizing (2) protests aimed to combat hate-speech and support freedom of speech and express with participation of (432) persons (196 males, 236 females) in GS and WB.
8. Implementing (10) debates with presence of various communities' representatives. The debates have tackled the provided services by municipalities and youth and women issues in GS and WB.
9. Electing (3) neighborhood committees in (3) municipalities in GS to enhance women access to decision making positions.

Strategy 7:

Enforce rule of law and social justice for the most vulnerable groups.

Activities:

1. Providing legal support and legal representation for (300) juveniles (in conflict with the law) at Al Rabea'a Institution for Social Care in GS.

Strategy 8:

Promote social accountability to improve the performance of public institutions.

Activities:

1. Implementing (3) citizens' opinion cards (SA tool) that have targeted (750) citizens from beneficiaries of vouchers, in-kind and cash assistances which provided by Ministry of Social Development (MoSD) in GS and WB.
2. Conducting (6) hearing sessions (SA tool) with duty bearers and responsible persons in Ministry of Social Development (MoSD) in GS governorates and in Hebron and Nablus governorates in WB.
3. Support the SA committees in the (7) targeted municipalities (Al Buriyaj, Al Qarara, Absan Al Jadida, Khoza'a, El Naser, Rafah and El Shoka) to continue their work in field of social accountability.



4. Carrying out (2) policy days; the first one in Khoza'a municipality to discuss the crisis of landfill in the eastern area, and the second was in Rafah municipality to focus on sanitation problem in Al Mosabeh and Kherbat Al Adas areas. Whereas, (30) persons of citizens, SA committees, duty bearers and municipalities' representatives in each policy day.
5. Conducting (6) policy days with responsible persons in Al Musader, Al Nussierat, Bani Suhaila and Rafah municipalities to discuss the followed precaution measures to face COVID-19 as well as to focus on neighborhoods elections and its importance with participation of more than (30) citizens from local communities, duty bearers and municipalities' representatives.
6. Organizing a hearing session (SA tool) with duty bearers and responsible persons in municipalities and local governance units in GS to discuss the followed precautions measures to face COVID-19.
7. Electing (3) neighborhood committees in (3) municipalities in GS to enhance women access to decision making positions.



Strategy 9:

Encourage the dialogue between political bodies and promote social peace.

Activities:

1. Organizing a public hearing session with hate-speech promoters in GS and WB.

Strategy 10:

Conduct and disseminate research, studies and surveys ... etc., and facilitate access to information.

Activities:

1. Preparing a study to assess gaps in the practices and policies of local governance units in merging vulnerable groups from municipalities and citizens' perspectives in GS.
2. Reviewing and analyzing Municipal Development and Lending Fund (MDLF) strategies regarding Social Participation and Social Accountability in GS.



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3. Preparing and disseminating (8) fact sheets regarding monitoring and documenting of hate-speech in local media in GS and WB.
4. Preparing and publicizing a quarter report including the results of monitoring and documenting of hate-speech in local media in GS and WB.
5. Preparing and publicizing (3) fact sheets regarding satisfaction of citizens who benefited from the provided services by Ministry of Social Development (MoSD) in GS and WB.
6. Drafting a study regarding institutions which work in field of civic education in GS.



Children's Rights and Protection Program

This program works for a supportive protective environment for children in general and disabled in particular where all enjoy their rights to quality education, protection from all forms of abuse. The program addresses children self-protection mechanisms as well as educating caregivers with needed knowledge having their skills and expertise improved to protect their children. Additionally, building the capacities of workers in the field of psychosocial support and child protection, monitoring and documentation of the violations of children's rights, intensifying mobilization and advocacy mechanisms to improve the legislation, policies and regulations related to children's rights.



Children's Rights and Protection Program

The overall goal:

By the end of 2020, contribute to create a protective, safe and supportive environment for children in Palestine through the following strategies:

Strategy 1:

Improve children wellbeing through psychosocial interventions.

Activities:

1. Providing (12) groups of psychosocial support targeting (180) children (165 males, 15 females) in GS including (115) injured children in GMR and 65 children who affected by these protests negatively. Whereas, each group has attended (6) psychosocial sessions.
2. Carrying out (12) groups of group counselling sessions for (144) children (135 Males, 9 Females) in GS including (106) of injured children in GMR and 38 affected children through participating in (9) group counselling sessions for each group.
3. Providing individual counselling services for (78) children (74 males, 4 females) from Middle and Rafah governorates of the Gaza Strip.
4. Providing case management services for (36) children (34 males, 2 females) after identifying their needs and appropriate intervention thus referring them into appropriate service providers.

Strategy 2:

Raise the children and caregivers' awareness in protection of violence and abuse.

Activities:

1. Implementing (12) awareness raising sessions which have targeted (150) parents /guardians of injured children within GMR in GS in order to raise their awareness on how to deal with the changed children's needs after injury.
2. Carrying out (13) psychosocial stress management groups which consisted of (4) sessions per group and have targeted (195) members (60 male, 21 female) of the families of injured children within GMR in GS.



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3. Providing (14) life skills groups for (168) (147 males, 21 females) of injured children in GMR and their peers, each group has lasted for (6) sessions.
4. Conducting (55) awareness raising groups that have targeted (825) children (424 males, 401 females) where each group has been targeted with (2) awareness raising session on children rights and the danger of being near the separated fence with Israeli occupation and expose themselves into risk of injury or death.
5. Raising awareness of family's members of injured children within GMR in GS through targeting (105) people (30 males, 75 females) of family's members of injured children in GMR with (7) awareness raising groups where each group consisted of (4) awareness raising sessions on family role in supporting and protecting their children and basics of psychosocial supports for injured children to deal with their children appropriately and support them to overcome injury and disability in order to be reintegrated in their communities well.

Strategy 3:

Active response to childhood needs in emergencies.

Activities:

1. Conducting (296) field visits targeting (296) children (227 males, 19 females) of injured children within GMR at their homes or in hospitals in Rafah and Middle governorates in GS.

Strategy 4:

Develop the capacity for professionals, and institutions working in childhood field.

Activities:

1. Carrying out a meeting with institutions working in childhood field in order to organize and prepare for workshops targeting children and their caregivers.

Strategy 5:

Effective participation in networks and alliances addressing children's needs and priorities.

Activities:

1. Holding (7) workshops with participation of (49) members of Child Protection Network to discuss the updated children needs, challenges and impediments and how utilize their experiences and abilities as service providers for children in a way that contribute to improvement of Palestinian national plan.

2. Holding (12) workshops with participation of (84) counsellors to discuss the updated children needs, challenges and impediments and how utilize their experiences and abilities as service providers for children in a way that contribute to improvement of Palestinian national plan.

Strategy 6:

Moderate and activate legislations, policies and procedures in relevant to children's rights and protection.

Activities:

1. Preparing the first draft of Palestinian National Plan for Child Protection.

Strategy 7:

Enforce the culture of protecting children from sexual harassment and abuse.

Activities:

1. Conducting (40) workshops with participation of (359) children and (322) of their parents from both gender in order to contribute to preparing Palestinian National Plan for Child Protection and addressing children and their caregivers' needs and priorities regarding issues of children sexual harassment and abuse.
2. Producing and broadcasting (2) radio spots (To Whom I Go) regarding child protection from online/internet sexual abuse through local radio stations in Nablus in WB.



Strategy 8:

Facilitate access to justice for children who are victims of violence.

Activities:

1. Providing legal aid services to (22) children victims of violence through case management and referral system in GS and WB.



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Strategy 9:

Provide legal aid to children in conflict with the law.

Activities:

1. Providing legal aid services to (300) children of juveniles in Al Rabee' Institution for social care in GS through legal representation in front of judiciary.



Women's Support and Empowerment Program

This program promotes the concept of gender equality and supports women's development to enable them to participate effectively in the decision-making process. Moreover, marginalized women are provided with psychological, social and legal support services. All this is accompanied by advocacy efforts to develop and amend legislation, laws, policies and executive actions that ensure and protect women's rights.

Women's Support and Empowerment Program

The overall goal:

By the end of 2020, contributing to the protection and empowerment of women through the following strategies:

Strategy 1:

Raise public awareness of women's rights and protection.

Activities:

1. Implementing (3) training groups for (25) training hours/group targeting (40) female graduates (24-34) years old in GS. Training groups were classified based on university majors ((10) of IT major, (20) of medicine and nursing major and (10) of psychology major) in order to raise their awareness on gender equality, GBV, HRs, Leadership, political and social participation, conflicts resolution and UN resolution (1325) on women and peace and security.
2. Conducting a specialized training course of (90) training hours targeting (40) female graduates in GS. Training hours were distributed fairly between the 3 training groups based on university major ((30) training hours for medicine and nursing graduates, (30) training hours for psychology graduates and (30) training hours for IT graduates).
3. Carrying out (3) training groups of (15) training hours per group targeting (75) trainees (40 female, 35 male) of local community members tackling Gender and Gender sensitivity.



Strategy 2:

Develop the capabilities of professionals and organizations working on women's issues.

Activities:

1. Conducting two training groups, each group has consisted of (25) training hours and targeted (25) women out of elected women of neighborhoods' committees in Gaza Strip and West Bank. The training has tackled elections concepts, women role in neighborhoods committees, social accountability tools, debates' skills, and hearing sessions.
2. Training (32) (17 Female, 15 Male) of Municipalities' employees in Gaza Strip. The training has consisted of (25) training hours and tackled gender equity concepts, Gender concept, social roles, needs and priorities based on gender, integrate of gender concept in municipalities' policies and agenda, institutionalization of gender, and providing gender sensitive services in 7 targeted municipalities (Al Buriaj, Al Qarara, Absan Al Jadida, Khoza'a, El Naser, Rafah and El Shoka) in Gaza Strip.



Strategy 3:

Advocate to improve legislations and public policies relevant to women rights.

Activities:

1. Implementing (7) dialogue meetings with participation of (70) employees of 7 targeted municipalities in Gaza Strip (one dialogue meeting for each municipality with attendance of 10 employees in each). Dialogue meetings have discussed the first draft of analyzing and evaluating gender sensitivity in the municipalities' delivered services.





Strategy 4:

Effective participation in networks and alliances that meet women's needs and priorities.

Activities:

1. Participating in all meetings, events and activities of Amal Coalition for Combating Violence Against Women and other women organizations including campaign of 16 days of combating VAW, International Women day, etc....

Strategy 5:

Enhance women's participation in social and political life.

Activities:

1. Activating women role and participation in social accountability committees and neighborhoods' committees in cooperation with municipalities in Gaza Strip and West Bank.

Strategy 6:

Improve women wellbeing through psychological and social interventions.

Activities:

1. Providing psychosocial counselling services within case management and referral system to partner organizations that provide psychosocial services to women in GS and WB.

Strategy 7:

Provide legal aid for the most vulnerable women's groups.

Activities:

1. Providing legal support services to (26) women of most vulnerable women through legal counseling and representation of them in courts in GS and WB.



Strategy 8:

Economically empower women who are victims of violence through micro income generating projects.

Activities:

1. Creating employment opportunities for (40) female graduates in the Gaza Strip for a period of (6) months. Targeted female graduates have been classified based on their university specialization including (10) female graduates of IT major, (20) female graduates in medicine and nursing major, and (10) female graduates of psychological support and counselling major.

Strategy 9:

Conduct and disseminate research, studies, surveys,etc., related to women issues.

Activities:

1. Conducting a study for analyzing and evaluating gender sensitivity in delivered services of 7 targeted municipalities (Al Buri'aj, Al Qarara, Absan Al Jadida, Khoza'a, El Naser, Rafah and El Shoka) in GS as well as determining opportunities of gender integration in policies, strategic plans, programs and services of municipalities.